## CLARIFICATIONS OF THE PRE BID QUERIES

**TENDER FOR CAMC FOR INFORMATION TECHNOLOGY EQUIPMENT**

**NOTICE NO.: [ESTT-16011/2/2020-IBBI]**

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<td>1</td>
<td>Ser No 9 of Technical Bid (Annexure-I)</td>
<td>15</td>
<td>Ser No 9 of Page 15 The AMC vendor must have maintained more than 200 computers/ printers / scanners, etc. in Delhi / NCR during last 5 years with Govt. Deptt. / PSU / Autonomous Bodies / Public Service Commission / other agencies (The other agencies include Statutory Bodies and all bodies having ownership and / or control under Central / State Govt.). Copies of such work orders should be attached.</td>
<td>As per II Pre-Qualification Conditions, Page no 18 of RFP, Vendor will qualify if they meet the following clause: &quot;The bidder should have successfully completed “Similar Work” in government / large reputed private organizations which involved providing “Similar Work” at multiple locations during the last five years ending on 31.03.2021”</td>
<td>Request Accepted. Srl No 9 of Technical Bid (Annexure-I) of RFP, revised as under. The AMC vendor must have maintained more than 200 computers / printers / scanners, etc. during last 5 years with Govt. Deptt. / PSU / Autonomous Bodies / Public Service Commission / other agencies (The other agencies include Statutory Bodies and all bodies having ownership and / or control under Central / State Govt.). Copies of such work orders should be attached.</td>
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Scope of Work
And
Agreement
(Annexure-V)

Page No 6
Para 1 (c)
And
Page No 40
Para 4.1 (c)

Scope of Work

The CAMC contract is not including replacement of toner cartridge/Maintenance kit are not under the scope of CAMC Contract.

Page No 40

The replacement of all the spares including replacement of Drums and Cartridges/Ink shall also be covered under the CAMC.

Kindly Clarify.

It is clarified that CAMC will not cover replacement of cartridges/Ink of printer. Srl No 4.1(c) of the Agreement (Page number-40 of RFP) revised as under.

"------ The replacement of all the spares including replacement of Drums shall also be covered under the CAMC. ------

There is three UPS online 02 are 20 KV and 01 is 30 KV the replacement of UPS Batteries replacement are under scope of CAMC Contract.

Kindly Clarify

This is to clarify that Preventive Maintenance of battery is included in CAMC; however, replacement of battery after lifespan will not be included in CAMC. Moreover, CAMC will not cover printer cartridge.